

The mission of WHO is the attainment by all peoples of the highest possible level of health.

Vacancy Notice No: HQ/14/HQ/FT236

Date: 12 May 2014

Title: Technical Officer

Application Deadline: **9 June 2014**

Grade: P4

Duty Station: Geneva, Switzerland

Contract type: Fixed-Term Appointment

Organization unit: HQ Headquarters (HQ) /
HQ/FWC Family, Women's and Children's Health
(HQ/FWC)
HQ/MCA Maternal, Newborn, Child and Adolescent
Health (MCA)

Duration of contract: One year

OBJECTIVES OF THE PROGRAMME :

To support high-burden countries to ensure evidence-based policies and strategies are in place to achieve universal access to high quality health services for Maternal, Newborn Child and Adolescent Health (MNCAH), and increase coverage and quality of effective interventions among pregnant women, newborns, children and adolescents, and to create mechanisms to measure the impact of those strategies.

Description of duties:

Provide technical expertise on indicators and tools for assessment and monitoring quality of care in MNCAH and the use of findings for quality improvement. Link quality of care indicators to the coverage indicators and provide cross cutting analysis with coverage data and take a lead role in the compilation and publication of the biannual quality-of- care-report in MNCAH. Provide technical expertise within the team on indicators for the facility-based assessment of quality of care. Review and adapt existing tools and/or develop new tools for the rapid assessment of quality of care in MNCAH facilities using innovative methods. Develop innovative methods of monitoring quality of care including user perspectives. Oversee the field testing of the quality assessment tools for monitoring improvements in quality of care in MNCAH facilities in selected countries. Establish a network to monitor quality of care. Manage the publication of periodic quality of care reports in MNCAH. Link the work on quality of care to other global initiatives such as Every Woman, Every Child, and provide cross cutting analysis with coverage data. Establish and maintain effective coordination and communications with other relevant WHO programmes, as well as other UN agencies and partners to harmonize approaches to improving quality of care in MNCAH. Provide key inputs in the organization of global meetings to develop consensus on monitoring quality of care indicators. Promote and support the effective use of health information related to MNCAH, including indicators, health information systems and monitoring and evaluation results. Develop tools and guidelines to support governments and partners in the effective use of health information. Coordinate and monitor status of selected indicators of progress, coverage and quality of interventions and outcomes globally and provide feedback to all concerned. Promote the use of results of monitoring and evaluation to enhance accountability. Develop funding proposals for and support implementation of impact evaluation in MNCAH programmes. Facilitate capacity-building in programme monitoring and provide technical advice to counterparts in member states, providing guidance in monitoring, evaluating and conducting periodic reviews on maternal, newborn, child and adolescent health programmes. Establish and maintain effective communication and coordination with other relevant WHO programmes, as well as other UN agencies and partners engaged in activities in monitoring and evaluation. Assume primary responsibility to ensure that tools and guidelines, including indicators, are technically appropriate and consistent across all groups. Prepare technical reports, scientific papers and documents on programme monitoring and evaluation.

Main achievements include: 1. Periodic global reports on quality of care in MNCAH. 2. Agreed upon coverage and quality of care indicators including user perspectives and methods to measure them. 3.

Monitoring and evaluation data made available to decision makers and used in MNCAH programming. 4. Active involvement in activities within and outside the organization related to monitoring, evaluating, and using data for advocacy, policy and programming. 5. Publications on monitoring and evaluation findings.

REQUIRED QUALIFICATIONS

Education:

Essential: A degree in medicine, or an advanced university degree (Masters level or above) in another health-related field. Postgraduate degree in programme evaluation or epidemiology, with particular reference to developing countries.

Desirable: Training in advanced statistical packages and qualitative research methodology. IT skills in web-based platforms.

Skills:

Ability to develop and build consensus on coverage and quality indicators, methods and instruments to measure them. Ability to monitor and evaluate health programmes. Ability to establish and maintain effective working relationships with international and national staff at all levels. Ability to write concise reports. Knowledge and skills in information technology for monitoring. Knowledge and skills in data management and analyses of large data sets. Knowledge of WHO procedures. Expert knowledge and skills in information technology relevant to monitoring, together with working knowledge of statistical software.

WHO competencies

Communicating in a credible and effective way

Fostering integration and teamwork

Building and promoting partnerships across the organization and beyond

Producing results

Moving forward in a changing environment

Experience:

A minimum of seven years of experience in planning, monitoring, evaluating, and reviewing health programmes at the national and international levels, including experience in developing countries. Experience with surveillance networks and web-based monitoring platforms. Experience in developing monitoring indicators, and producing timely reports. Experience in conducting facility- and population-based surveys. Experience in planning and coordinating implementation of health projects. Extensive experience in collaboration and negotiation with Member States and funding agencies.

Desirable: Experience in developing web-based monitoring platforms. Experience in the coordination of interagency projects, management of primary health care programmes, particularly maternal, newborn, child and/or adolescent programmes. Experience in qualitative research. Clinical experience in first-line facilities in developing countries.

Languages:

Essential: Expert knowledge of English or French, with an intermediate knowledge of the other language.

Desirable: Intermediate knowledge of another WHO language.

Additional Information:

This vacancy is published in English only.

Annual salary: (Net of tax)

USD67,611 at single rate

USD72,605 with primary dependants

Post Adjustment: 103.3 % of the above figure(s). This percentage is to be considered as indicative since variations may occur each month either upwards or downwards due to currency exchange rate fluctuations or inflation.

This vacancy notice may be used to fill other similar positions at the same grade level.

Online applications are strongly encouraged to enable WHO to store your profile in a permanent database. Please visit WHO's e-Recruitment website at: www.who.int/employment. The system provides instructions for online application procedures.

All applicants are encouraged to apply online as soon as possible after the vacancy has been posted and well before the deadline stated in the vacancy announcement.

WHO is committed to workforce diversity.

Any appointment/extension of appointment is subject to WHO Staff Regulations, Staff Rules and Manual. Only candidates under serious consideration will be contacted.

Currently accepting applications



WHO has a smoke-free environment and does not recruit smokers or users of any form of tobacco.